

Terms & conditions 4WD bushcamper

RENTAL DAYS CALCULATION

When calculating the number of days a vehicle is rented, the first day of vehicle handover is counted as day one of the rental, regardless of the time of day. The day of the vehicle's return is counted as the final day of the rental. Date, time and location of vehicle return will be arranged prior to departure to allow for scheduling of pick-up. Refunds are not given for unused portions of the rental due to late pick up or early return of vehicle.

RENTERS IDENTIFICATION

The person making the rental payment must be named on the Rental Agreement as the Renter regardless of whether they have a driving licence or not. Others may be co-named as Renters.

International customers must supply a valid Drivers Licence, valid Passport and credit card or cash payment.

National customers paying by credit card for rental and bond must supply a valid Drivers Licence. The credit card transaction requires full authorisation for both rental and bond. Customers paying by cash must supply a valid Drivers Licence and another form of identity must be sighted and noted on Rental Agreement. These may include current non-mobile telephone accounts, current council rate notice, water or electricity invoice or a current bank account statement.

LATE RETURNS

Should the hirer wish to extend the vehicle rental period during hire, permission must be granted by us at least 5 days prior. Unauthorised late returns will incur a double daily rate charge for each day the vehicle is not returned.

Special rates are available for long term rentals. Talk to us for further details.

The hirer will be charged \$20/hour, or part thereof, each hour the vehicle is returned late on the final day of hire. Should the vehicle be returned later than 8:00pm, a full daily rental rate will be charged.

ONE-WAY RENTALS

One-way rentals are available by negotiation only. The drop off fee is \$ 250.

INCLUDED IN GROSS RENTAL RATES

- Unlimited kilometres.
- Living equipment (e.g. pillows, towels, sheets, cooking equipment and cutlery).
- Extra driver fees.
- 24hr nationwide RAC road side assistance
- 1.5% Stamp Duty and 10% GST.
- Basic road map.
- Outdoor chairs and table.

VEHICLE INSURANCE EXCESS

Registration Third Party Insurance covers Personal Injury in most cases; however, we recommend that all clients take out **Personal Injury Travel Insurance**. All damage to the vehicle or to the property of a Third Party is fully covered by insurance. The first \$4,500.00 ("the excess") of the cost of damage to Third Party property or to the rented vehicle is the hirer's responsibility (includes single vehicle accident, windscreen and/or tyre damage new replacements, overhead and/or underbody damage, towing and/or recovery costs, vehicle theft, fire or break-in). Also included in this expense is the cost of the daily rental for the period the vehicle is unavailable due to accident repairs.

The excess of \$4,500.00 can be **reduced** by purchasing one of the following options.

Option 1 - Collision Damage Waiver (CDW)

Vehicle	4 Wheeldrive Campervan
Cost	\$25 per day
Excess	\$1850
Bond	\$1850

The first \$1,850.00 of **all accident costs** is the hirer's responsibility (except for the "Exclusions" listed below), including damage to Third Party property or to the rented vehicle (includes single vehicle accident, windscreen and/or tyre damage with new replacements, overhead and/or underbody damage, towing and/or recovery costs, vehicle theft, fire or break-in). Also included in this expense is the cost of the daily rental for the period the vehicle is unavailable due to accident repairs. The excess applies to each claim, **not** each rental.

Option 2 - Maxi Cover

Vehicle	4 Wheeldrive Campervan
Cost	\$35 per day
Excess	\$350
Bond	\$350

The hirer will pay an excess to the maximum of \$350.00 for a 4 Wheeldrive (except for "Exclusions" listed below) for any damage to the vehicle or property of a Third Party.

EXCLUSIONS

1. The above mentioned options do not cover vehicle damage caused by water submersion or salt water damage.
2. Regardless of the option taken, the hirer is responsible for any costs involved when retrieving or recovering a vehicle that has become bogged.
3. Personal belongings are not covered by insurance and it is recommended that the hirer does not leave valuables in the vehicle unattended and that personal insurance is obtained.
4. The above mentioned options are null and void should the terms of the Rental Agreement be breached. The total cost of any damage is the hirer's responsibility. This includes any damage caused by wilful conduct and driving under the influence of alcohol or drugs.

5. The above mentioned options do **not cover** the mistaken use of diesel or petrol fuel. The hirer is responsible for any associated cost.
6. The hirer is responsible for the cost of key replacements.
7. The hirer is responsible for the cost of a replacement petrol cap.

DRIVERS LICENCES & AGE QUALIFICATIONS

We acknowledge all current non-provisional Australian licensees. International visitors **are permitted to use recognised current licences** issued by their country of residence or an international driver's permit. It is illegal for us to rent vehicles to drivers under 21 years of age. International travellers, for identification purposes, are required to produce a valid passport at the time of vehicle drop off.

VEHICLE SECURITY DEPOSIT

A vehicle security deposit is payable on receipt of the vehicle. The amount of this deposit is determined by what excess option is taken. Should the standard option be selected, the security deposit is AU\$4,500.00 payable by cash, Traveller's Cheque, or credit card. A credit card deposit payment is debited from this account immediately. The security deposit will be refunded 4 weeks after rental is completed.

If Collision Damage Waiver has been taken, the Security Deposit is AU\$1,850.00 payable by cash, Traveller's Cheque or credit card. If paid by credit card, authorisation will be obtained for the AU\$1,850.00 Security Deposit (and may be debited).

If Maxi Cover has been taken, the Security Deposit is AU\$350.00, payable by cash, Traveller's Cheque or credit card (an imprint only will be taken).

The security deposit is fully refundable if the vehicle is returned on time, undamaged (after an inspection has been conducted at the time of a full detail), with a clean interior/exterior and with full fuel tanks (fuel being petrol or diesel). We reserve the right to retain a \$150 cleaning fee if the vehicle is returned with an unclean interior/exterior and 4 wheel drive vehicles are not free of mud. Not returning the vehicle with full petrol or diesel tanks will result in refill charges that will be advised upon return of the vehicle. Where Collision Damage Waiver and Maxi Cover has been taken, the credit card imprint will be held by us for a period of 4 weeks to ensure no traffic infringements have been incurred.

INFRINGEMENTS

We reserve the right to charge the hirer for any speeding, parking fines, associated administration costs (\$50 per fine) and/or accidents including third party property damage not reported on return of the vehicle.

EXCHANGE RATE / CURRENCY VARIATIONS

All credit card transactions are in Australian dollars. Where exchange rate fluctuations occur, there may be a slight variance in the amount refunded compared to the amount initially charged. We don't accept any responsibility for exchange rate variances.

CREDIT CARDS

The credit card holder will be jointly and severally liable as the hirer when a credit card is used as payment. We accept the following credit cards: Visa Card, Mastercard, Bank Card. A 2% credit card charge applies to all credit card transactions.

ROAD RESTRICTIONS

1. 4 Wheel Drive vehicles can be driven on recognised unsealed tracks.
2. 4 Wheel Drive vehicles may only travel to the following areas with the written permission of Campabout OZ Pty Ltd: Simpson Desert, Strzelecki Track, Gunbarrel Highway, Cape York, the Bungle Bungles, Oodnadatta Track, Birdsville Track, Tanami Track and Gibb River Road. Permission being granted is subject to weather and road conditions. The distance to nominated destinations in relation to the length of the hire period will also be considered. Our vehicles are **not permitted** on the Canning Stock Route, the Lost City in Litchfield Park and the Telegraph Road section of the road to Cape York.

We reserve the right at its own discretion to restrict vehicle movement in certain areas due to adverse road and/or weather conditions and the distance to scheduled destinations in relation to the length of the hire period.

EPIRB

EPIRB unit only to be used in life threatening situation. Deliberate misuse may incur a severe penalty. Any costs incurred due to the inappropriate activation of an EPIRB unit is a matter between the renter and the Search and Rescue Authorities and does not involve Campabout OZ Pty. Ltd. In case of a severe emergency, please remain with your vehicle until located by the Search and Rescue Authorities. This may take up to 48 hours.

ON-ROAD ASSISTANCE

Any problems relating to the vehicle must be reported to us as soon as possible to give us the opportunity to rectify the problem during the rental. Failure to do so will compromise any claims for compensation. We don't accept liability for any claims submitted after the rental period.

REPAIRS

All repairs must be authorised and may be reimbursed. All receipts must be submitted for all repairs or claims will not be paid. Repairs are only approved and reimbursed when the hirer is not responsible for the damage.

CHANGE OF VEHICLE

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This does not constitute a breach of contract and does not entitle the hirer to a refund.

CANCELLATION FEE

The cancellation fees are:

- If cancelled 45 days prior to pick-up - a 20% fee is charged.
- If cancelled from 45 to 14 days prior to pick-up - 40% of rental is charged.
- If cancelled 14 days to 5 days prior to pick-up - 60% of rental is charged.
- 4 days prior to pick up, if vehicle is returned early or no show - no refund is given.

4KG PROPANE GAS CYLINDER

For your convenience, the 4kg propane gas cylinder is filled prior to the vehicle drop-off. When the vehicle is returned, we require the propane gas cylinder be re-filled and a receipt indicating this purchase. If a receipt is not presented, a \$20 fee will be charged.

ADDITIONAL EQUIPMENT & SERVICE

Additional equipment requested at the time of booking may incur extra fees, please inquire. With adequate prior notice, your vehicle can be stocked with groceries by using our shopping service (please note you will be charged the cost of the goods plus a service charge).

PERSONAL AND COMPANY CHEQUES

Personal and Company cheques are not acceptable for payment.